

eduTrac SIS Plus

eduTrac SIS (etSIS) is easy to install especially now that installation and upgrades have been moved to a command line interface. But unfortunately, not all server setups are the same and misconfigured environments could delay installation and setup. For this very reason, the eduTrac SIS Plus setup solution is offered.

Purpose

The purpose of offering this service is twofold. One, it gets you up and running in no time without any hassles, and two, it guarantees that your server is always maintained, up to date, and that your etSIS install is always maintained and up to date as well.

Why DigitalOcean?

1. 7 Media uses DO for all its server needs.
2. DO is trustworthy and has a 99.9% uptime rate.

Why ISPConfig3?

7 Media has been using this control panel for years. It is secure, it is maintained, it is has been tested on many different distros, and it is opensource. To learn more about ISPConfig3, checkout their [website](#). You will have access to a copy of the control panel's user manual.

How it Works?

1. First, you will need to setup a new account at [DigitalOcean](#) (affiliate link). It is your server, you own it, but you are using 7 Media to do the setup, and maintenance. The \$20/month should suffice, but recommend \$40. However, you can upgrade your server at anytime.
2. Second, if you haven't done so already, choose the [eduTrac SIS Plus](#) option, and checkout.
3. Third, log into your account, and create a new ticket from your dashboard. In the ticket, include your DO account login details as well as the new terminal login details.
4. Fourth, once your server and etSIS installation is complete, the server and login details will be turned over to you.

What's Covered and Included?

We want you to be clear on what is and is not included in your monthly subscription. So, below is a list of what you can expect from 7 Media.

1. This service covers the maintenance of one DO server/droplet, updates to server software, and eduTrac SIS.
2. Access to a separate and dedicated support ticket system.
3. Server setup, maintenance, and upgrades.
4. Email server setup with DKIM and spam testing.
5. SSL setup with Letsencrypt.
6. eduTrac SIS setup, maintenance and bug fixes.
7. eduTrac SIS automatic upgrades via cronjobs. Cronjobs might be placed on hold in certain circumstances where upgrades will need to be done manually.
8. Data correction due to corruption (entered in wrong, internet outage during input, etc.).
9. Immediate hot-fixes.
10. Group discussion lists.
11. Support for 3rd party software (WordPress, Moodle, Zurmo, osTicket, PHPList).
12. Access to the ISPConfig3 user's manual.

What's Not Covered and Excluded?

This service is not for the maintenance of any other servers/droplets you may own/rent nor of any other applications or software you may add to the server that is not specified in number 11 above. The only coverage of any other applications on the server is when they are affected by a major server update or migration.